

## Technical Support Engineer

### Your tasks

- Support the service dispatchers and field technicians with technical issues (answer questions, find solutions, and provide instructions / explanations).
- To be the main point of contact for the Technical department in Germany and provide them with technical data and information on their request.
- To cooperate with Taiwan trainer and provide them with information regarding service issues that need strengthening by means of further training and information.
- To maintain the various databases and reports as requested by head office and supervisor including MAM reports, protocols etc.
- Organize special jobs like updates and transformer exchange including material preparation, contractors, method statements, risk identification and clarifying the appropriate site organization.
- Special customer reports like availability calculations, technical reports etc.
- Review spare parts N.O.S. list and in cooperation with MM assure proper parts and consumables availability.

### Your qualification

- University degree in a Electrical Engineering related.
- Minimum 5 years extensive work experience like electrical engineering, agricultural, automobile or vehicle electrical engineering, general or workshop electrician or metal-workers etc.
- Excellent command of English and MS Office skills required.
- Independent and methodical work style.
- Able to work under pressure, committed and service-oriented.
- Assertive and a good team player.

## DRIVING THE FUTURE

Innovative ideas are the hallmark of our successes and move us on. We are passionate about realizing wind energy projects across the globe and meeting tomorrow's energy technology challenges. You and your engagement can make a contribution to shape the future of renewable energies.

### APPLY NOW!

Send a cover letter and CV as soon as possible, indicating salary expectations and earliest availability, to [hr.tw@enercon.de](mailto:hr.tw@enercon.de)

**Location:** Taichung

### Contact

HR Department  
[hr.tw@enercon.de](mailto:hr.tw@enercon.de)



[karriere.enercon.de](https://www.enercon.de/karriere)