

## Service Manager

[ENERCON WINDENERGY PRIVATE LIMITED]

### Job role and responsibilities

- Developing, implementing and constantly improving the service business model in India in close cooperation with corporate functions
- Directly responsible for the timely and cost effective technical support of our customers through effective coordination with on-site O&M teams and other company resources
- Develop and manage a team of engineers responsible for the technical aspects of service support
- Develop and implement databases, data collection systems, data analytics and other strategies that predict trends including failure trends
- Develop strategy for improved maintenance diagnostic and operation to provide additional customer value and reduce cost of service
- Direct the performance of wind field operation within assigned contractual scope of responsibilities to customers
- Present a positive professional face of ENERCON in the community and with the customers
- Recruit, develop, retain and manage personnel resources at sites driving professional standards and matrix development of personnel
- Demonstrate responsibility for all phases of timely financial reporting, elimination of contractual liquid damages, and availability of turbines  
Integrate the operations perspective into all job proposal initiatives with the elimination of liquid damages and new revenue streams  
Work closely with internal users to develop and implement operation focused feedback for configuration, planned and unplanned maintenance as well as financials
- Implement operation safety policy instructions, conduct field work in compliance with occupational safety and health administration applicable regulations and encourage good employee safety practices
- Prepare operational budgets

### Profile

- Bachelor degree (Business Administration or Engineering)
- Master degree (desirable)
- Technical knowledge of generators, gearboxes, motors, power converters, switchgear, hydraulic systems, electrical systems and control systems is preferred
- Strong Health & Safety mind-set
- Working experience within internationally active companies (European/German culture)
- Customer care & knowledge
- Performance management
- Experiences in systems/structure (ISO/SAP)

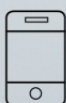
## DRIVING THE FUTURE

Innovative ideas are the hallmark of our successes and move us on. We are passionate about realizing wind energy projects across the globe and meeting tomorrow's energy technology challenges. You and your engagement can make a contribution to shape the future of renewable energies.

Send a cover letter and your Curriculum Vitae to the following email address:

**HR-SV-India@enercon.de**

**Location:** Bangalore, India



[karriere.enercon.de](http://karriere.enercon.de)